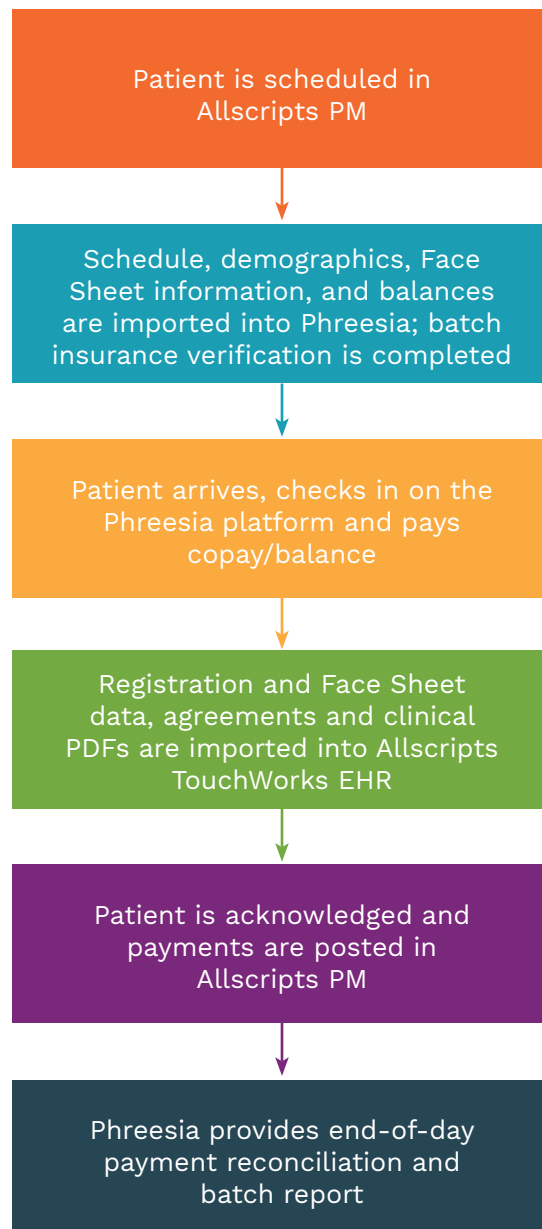# Allscripts Practice Management™/Allscripts TouchWorks® EHR
Integration Summary

Product Name: Allscripts PM/TouchWorks EHR	**Integration Type:** Bidirectional (Real-time)

Workflow

Although the workflow is customized for each medical group's unique needs, a typical workflow with the Allscripts PM/TouchWorks EHR integration is as follows:

Patient is scheduled in Allscripts PM

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Schedule, demographics, Face Sheet information, and balances are imported into Phreesia; batch insurance verification is completed

↓

Patient arrives, checks in on the Phreesia platform and pays copay/balance

↓

Registration and Face Sheet data, agreements and clinical PDFs are imported into Allscripts TouchWorks EHR

↓

Patient is acknowledged and payments are posted in Allscripts PM

↓

Phreesia provides end-of-day payment reconciliation and batch report

Phreesia

Allscripts® | Developer Program
Certified Application

0119

Integration Details - Included Fields

Allscripts PM

Bidirectional

Demographics

Name (first, last)	Cell Phone
Home Address Line 1	DOB
Home Address Line 2	SSN
City, State, Zip	Language
Email	Race
Marital Status	Ethnicity
Home Phone	Gender
Work Phone	Additional Info Fields

Import Only

Appointment
Appointment Date
Appointment Time
Appointment Type
Scheduled Resource

Financial
Patient Responsibility
 Balance
Collections Balance

Insurance
Primary Insurance Company
Primary Insurance Policy #
Primary Policy Group #
Primary Policy Holder Name
Primary Policy Holder DOB
Secondary Insurance
 Company
Secondary Insurance Policy #
Secondary Insurance Group #

Export Only

Financial
Payment Collection

Mother/Father/Guardian Demographics
Name
DOB
SSN
Cell
Work Phone
Email

Employment Status

Allscripts TouchWorks EHR

Bidirectional

Clinical Face Sheet

Past Medical History/Other
 Past History
Family Medical History
 (with relationships)
Past Surgeries/Procedures
Allergies (drug, food,
 environmental, contactants)
Drug Allergy Reactions

Social History
Tobacco Use (including
 MU responses)
Amount of Tobacco Use
Alcohol Use
Alcohol Frequency
Recreational Drug Use
Recreational Drug Type
Exercise
Education

Export Only

Configurable Chart Viewer

Agreement Forms
Demographics Printouts
Clinical Printouts
Custom Printouts

Phreesia