

Orthopedic Centers for Colorado

/Success Story



In 2018, eight orthopedic practices operating under separate ownership entities merged to become Orthopedic Centers of Colorado (OCC), with the goal to bring the best quality of care at scale through leading-edge technology to orthopedic patients in the Denver, CO area.

The orthopedic specialists at Orthopedic Centers of Colorado (OCC) have a true passion for the active Colorado lifestyle and it fuels their approach to helping each patient achieve their personal goals. They believe quality care starts with a great patient experience.

Each one of the more than 150 dedicated, experienced orthopedic surgeons, doctors and allied health specialists care about treating every patient as a whole person. This focused approach helps OCC design a customized treatment program to get patients moving again.

Client Profile

Orthopedic Centers for Colorado

Denver, CO, U.S.A.

OVERVIEW

- 8 practices
- 19 clinic locations
- 29 orthopedic specialties
- 150+ orthopedic surgeons, doctors and allied health specialists

ALLSCRIPTS SOLUTIONS

- Allscripts Professional EHR™
- Allscripts Practice Management™
- DocBuddy (Allscripts Developer Program partner)



Documents complex terms



Physicians can complete daily charting in minutes



Creates more time for patient care



Allscripts®
All possible

"From day one, DocBuddy has been the most accurate dictation platform I have ever used. Getting started was as easy as installing the app on my phone. We have providers of all technical levels/abilities in our practice; not one has had difficulty using the app. Being able to dictate my notes while my assistant is in the chart has been a huge advantage. The integration of text shortcuts and templates is seamless."

Stuart Myers, M.D., Colorado Orthopedic Consultants

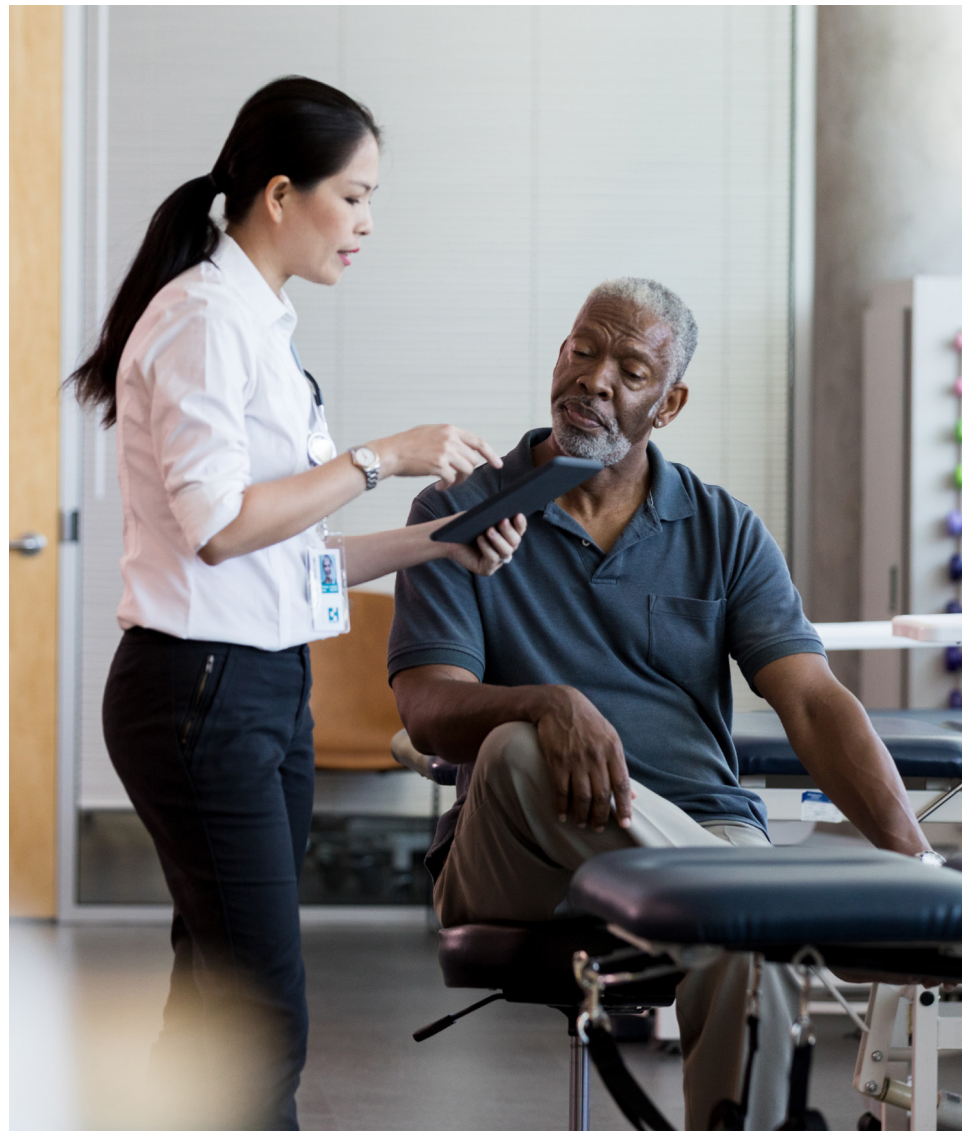
"When our 80-physician group recently switched EMRs to Allscripts, DocBuddy was critical in allowing me to transition and maintain all my individualized dictation and diagnosis-based macros. DocBuddy allowed portability between EMRs and saved me countless hours on the start up with a new EMR. From first-time users to experienced users, DocBuddy saves physicians and providers a significant amount of time in documentation. It saves me at least an hour per day when compared to other dictation options or click-based EMR documentation. Patient notes are also more detailed, easier to read, and better represent my findings in clinical practice."

Eric Britton, M.D, Hand Surgery Associates

Resolving ambulatory challenges

Orthopedic Centers of Colorado (OCC) providers were spending much of their day documenting and not enough time on patient care. With the previous transcription service OCC was using, they were seeing errors and were wasting time going back into the chart to edit information. Additionally, only one individual could be in the chart transcribing at the same time. As a result, the delay in documentation was causing frustration for the providers and nurses.

In 2020, OCC was searching for a product to resolve these issues and many other challenges that all ambulatory practices face. After an extensive search, OCC adopted Allscripts Professional EHR, completing implementation in October of 2020. Originally created by physicians, Professional EHR is the preeminent solution for physician practices that want to provide safer patient care, streamline operations and improve revenue. Professional EHR optimizes schedules, streamlines documentation and diagnoses and enables providers to be productive on the go.





"DocBuddy allows me to dramatically reduce the amount of time I click and interact with the EMR and has increased my efficiency so that I get home sooner and have no dictations left. The efficiency provided by DocBuddy allows me to leave work sooner, spend more time with family, and rest assured my visits are being billed in a timely manner."

Imran Choudry, M.D, Orthopedic Associates of Denver

Finding a solution

When using a previous documentation product, Dr. Ian Weber, a complex joint reconstruction surgeon, struggled with documentation like the other providers in his practice. Dr. Weber sees 60-70 patients three days a week and completes surgery for 7-8 patients two days a week. His charting was so cumbersome and time consuming he often found himself charting for a full day on the weekends, just to keep up.

This was a common complaint for many providers in the practice. Allscripts suggested OCC providers review a documentation product from its trusted partner, DocBuddy. Allscripts Professional EHR seamlessly integrates with DocBuddy to eliminate the need for multiple workflow solutions. Professional EHR and DocBuddy also deliver healthcare providers mobile, cloud-based access to all relevant patient data. This mobile component removes the need to find a specific workspace to complete administrative tasks for patient care, creating a workflow that is untethered from offices and desktops. Dr. Weber shares that he's able to chart directly from his phone: "I use my phone 95% of the time for patient documentation and access my desktop computer less than 5%," he says.

Dr. Weber was also struggling to document directly in the chart. For him and many other providers, it was a slow process. Utilizing Professional EHR and DocBuddy he was able to chart six patients in a minute and half. "DocBuddy keeps up with me – no matter how fast I speak, the application is able to document every word. DocBuddy also correctly captured 'meralgia paresthetica.' This is an uncommon orthopedic condition that I don't often document. It's rare that we see it - that's why it was impressive that DocBuddy captured it without a flaw," Dr. Weber explains.

DocBuddy is a centralized workflow solution to time wasted in documenting and accessing medical records. OCC providers that use DocBuddy were able to access their schedule and critical patient data, document clinic, surgery, on-call, and telehealth visits with dictation or voice commands, manage voice commands and vocabulary, and securely message other providers or team members. The DocBuddy mobile workflow solution and integration with Allscripts Professional EHR finally empowered OCC providers to access data and document at the point of care no matter what type of patient visit.

"It is efficient, easy to use, and allows my focus to remain on my patients rather than the computer. As a bonus, the support staff is seemingly always available to troubleshoot if needed, nights and weekends. And they continue to develop advancements in order to make our lives as providers as centralized and streamlined as possible."

Lauren MacTaggart, M.D.,
Cornerstone Orthopaedics
& Sports Medicine

Improved workflow

In a matter of days, DocBuddy delivered a streamlined workflow to OCC providers that was saving them about three minutes per patient visit, and most importantly, made their day-to-day lives better. "This time adds up very fast," Dr. Weber shares. "It gave us our weekends back."

OCC is also paying 10 cents on the dollar for DocBuddy compared to what it was paying for transcription services. Implementing DocBuddy generated additional revenue by enabling providers to see an average of four more patients per day/provider and freed more time to interact with patients as well.

With Professional EHR, ambulatory organizations can speed up documentation with one-click templates, meet regulatory requirements, enable providers to be productive on the go, strengthen financial results and so much more.